
Project Quality Management

12 – 16 September 2027
Zoom





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Quality Management in Projects is a 1-week senior course on project quality delivered by Mars Training Centre UK in London, Munich, Milan, Dubai, and Jeddah — designed for project managers, quality managers, project engineers, and senior delivery leaders responsible for the quality performance of significant projects.

Quality is the dimension of project delivery that suffers most when schedule and cost come under pressure. It is also the dimension that most determines whether a project actually achieves what it was commissioned to achieve. This course is built for project leaders who want quality to be a real discipline — planned, assured, and controlled — rather than a line in a method statement.

Across five focused days, you will work through quality planning, quality assurance, quality control, the practical link to ISO 9001 quality management systems, and the cost of quality at senior level. You will leave with a working approach to project quality that integrates with the rest of your delivery system. The faculty are senior practitioners with quality leadership experience across major projects.

The week opens with project quality foundations, moves into quality planning, then into quality assurance and quality control as separate disciplines, then into ISO 9001, cost of quality, and senior reporting, and closes with synthesis and a personal action plan.

What You Will Learn

By the end of this programme, you will be able to:

- Apply project quality planning to translate requirements into measurable quality criteria.
- Design and operate a project quality management plan that withstands audit.
- Distinguish quality planning, quality assurance, and quality control in practice.
- Apply the seven basic quality tools to project quality problems.
- Link project quality to ISO 9001 quality management systems.
- Apply cost of quality analysis at project and portfolio level.
- Lead quality audits and management reviews on a project.
- Diagnose chronic quality failure patterns and lead recovery.
- Build a personal project quality leadership development plan.

How You Will Benefit

You will leave with a structured, defensible approach to project quality, and a Mars Certificate of Completion.

Your organisation will gain a project leader who improves the consistency of project outcomes, reduces rework, and brings discipline to the quality conversation with regulators, clients, and the board.



Who This Programme Is For

This programme is designed for senior delivery and quality professionals, including:

- Project quality managers and quality engineers
- Project managers responsible for delivery quality
- Senior project engineers and discipline leads
- PMO managers and project assurance leads
- Construction, EPC, and infrastructure quality leaders
- Public-sector project leaders subject to quality audit
- Consulting delivery leads accountable for engagement quality

The seniority floor is experienced project manager or quality manager.